



Information & Download

- **method.ibm.com**: The general page on The Method providing downloads, questions and answers. Download the latest Method browser from here. You can also browse the Method online from here.

Education

There is a set of classes on The Method, all of which are available on Global Campus at **w3.education.ibm.com**, including the following:

- IBM Global Services Method Fundamentals, class code **GSMF100B**. This online class, which can also be downloaded, introduces The Method.
- IBM Global Services Method for TI Professionals, class code **A4796**. This class teaches the custom application development family and its derivatives (e-business Custom etc.) in depth for the TI competency.
- Package Integration class set which covers The Method along the Package Integration engagement family. The classes can be found using the keyword **Method BLUE**.
- Courses like Business Transformation Consulting Methods (**BTR00**) and Organization Analysis & Design Features & Work Products (**79709**) have been updated to cover consulting aspects of the Method.

Support

For support on The Method content write to the EMEA Central Region Helpdesk: **IGSMeth@de.ibm.com**.

Order Method CDs

Order CDs at **ehone.ibm.com** with the following PUBORDER numbers:

- Method Content (HTML Browser and Notes version), PUBORDER number ZZ81-0015-01
- Engagement Support Environment, PUBORDER number ZBOF-7777-00

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IBM Global Services Method.

Method Made Practical



“This version is more than an integration of existing competency methods which enables us to deliver high-quality solutions in one framework and one set of work products to our customers.”

Ernst Koller
General Manager
Global Services Central Region



Method Made Practical

DELIVERS

INTEGRATES

CONFIGURABLE

At IBM we share a common mission: to deliver services offerings and industry solutions on time and on budget in order to meet the business requirements of our customers. Without a clear and repeatable method to help each team member in each project phase, this goal is unobtainable. Each project will define its own work and its own process. Projects linked in the value chain will have difficulty understanding each other. Results will be hard to share between projects.

The IBM Global Services Method helps you to set up and run your project more successfully on the basis of a repeatable process incorporating IBM's best practices. It helps you to share assets between projects. The Method integrates within one framework and one set of work products many well-proven IBM methods – mainly from Systems Integration, Consulting and Managed Operations. It covers a wide range of engagements from management consulting to system maintenance.

To handle the wide variety of IBM engagements, the IBM Global Services Method is highly configurable. The current 42 engagement models offer work products and process guidance for many situations. You can choose the one which fits your needs best. You then tailor the engagement model to your project, in order to produce your project's unique set of work products and schedule. Even if there is no engagement model that closely matches your project, the common set of work products will help you to structure the work of your project based on our common understanding and knowledge.

