



Business Continuity and Recovery Services meets e-business

Highlights

Enterprises of all sizes in every corner of the world are being energised by the promise of the Internet. The advantages are clear. Customers, vendors, suppliers and employees – across the globe or down the hall – can all connect quickly and freely. Yet in spite of these undeniable advantages, doing business on the Internet can pose significant risks. Protect yourselves against these risks with IBM as your ideal partner for security solutions.

Internet Emergency Response Service – IERS

IBM's Internet Emergency Response Services (IERS) offers a broad variety of security-relevant items in one strong bundle.

Its aim is protecting your computer communication systems against unwelcome intruders by supporting your proactive security policy. The services include, among other items, a one-day, on-site services workshop and the testing of your Internet connection in regular intervals to make sure they are free of known vulnerabilities.

We will provide you with a detailed report on our evaluation (testing) and summarise the latest Internet security risks as reported from a variety of sources.

As the IERS Team works closely together with the IBM Global Security Analysis Laboratory it has access to their resources.

RealTime Intrusion Detection – RTID

A further step towards a secure network can be RealTime Intrusion Detection – RTID. Data packets passing through your networks are centrally monitored in real time, allowing IBM to detect and respond to unwanted network intrusions while they are happening. RTID is an "on-top" service and requires a IERS Full or Base Service contract.

Sensors placed at strategic network connection points analyse the flow of data and pass on information about suspicious activities to a Network Opera-

tions Center (NOC). Sensors can be configured to fend off unwanted intrusions.

All information gained on attacks are analysed by the NOC and made available to the customer.

RTID comprises the following deliverables: installation and configuration of the sensors on your network, monitoring and maintaining the sensors, rapid notification of the customer about attempted break-ins and monthly reports summarising the activity monitored by the sensors.





Remote Firewall Service – RFS

IBM's Remote Firewall Service supports you in operating your firewall.

At present we support IBM SecureWay Firewalls and Checkpoint-1 Firewalls on AIX platforms.

We are planning to extend this Service also on other platforms and firewalls.

The administration of the firewall is done by IBM via secure network connections.

RFS consists of three modules:

- Module 1: Remote Firewall Administration
- Module 2: Remote Firewall Log Analysis
- Module 3: Remote Firewall HotAlert

Your company benefits from out-tasking the firewall administration. One of the advantages is that you have experts' knowledge at your disposal whenever you need to know something regarding Internet security or firewall.

With IBM as a partner, you have always immediate access to the latest PTFs, patches and updates for the firewall.

Find out more

www.ers.ibm.com
www.de.ibm.com/services/bcrs/internet.html

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